

**GROWING A NEW GENERATION** OF ILLINOIS FRUIT AND VEGETABLE FARMERS

### SELL WHAT YOU GROW: MARKETING OPTIONS FOR SMALL

**FARMS** 

Deborah Cavanaugh-Grant December 2014



### Today's Objectives

- Gain an understanding of marketing concepts and methods
- Gain an understanding of how to determine your target market
- Explore creative enterprise ideas for your farm
- Increase awareness of resources that provide marketing information and support



#### What We'll Cover

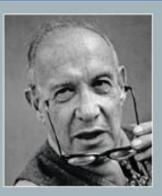
- How to begin your market analysis
- Brief discussion about marketing concepts
- Short discussion of available marketing options
- A closer look at direct marketing options



#### "The purpose of business is to create and keep a customer"



IN BUILD IS, SHE









#### Importance of Marketing



**CC-BY Peter Prehn** 

Marketing does not begin after production, but well before the first seed is planted



#### **Marketing Strategies**

#### THE MARKETING CIRCLE

How will the market know I have what it needs? To whom will I market Who are the customers or target audience?

Why will the market want mine? What is the competition? What will I market? What are product development options?





The Organic Farmer's Business Handbook, Richard Wiswall

#### Market Development

- Four ways to create a market
  - ✓ Market Penetration
  - ✓ Market Development
  - ✓ Product Development
  - ✓ Diversification



#### Market Research

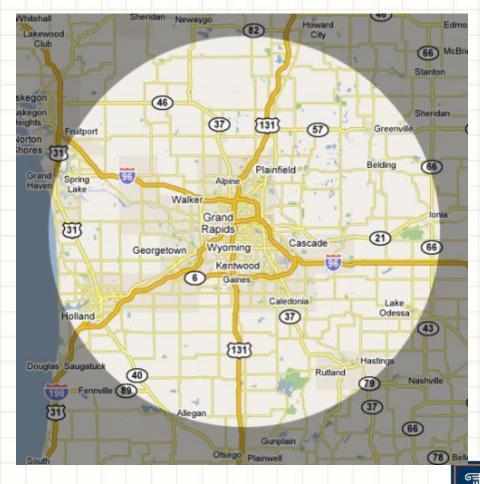
 What kind of information do I need to know to make a specific business decision?

 How am I going to use the information when I am done?





#### 30 – mile market technique





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	Search MarketMaker Farmer/Rancher   by product i.e. apple  t IL  Search  Advanced Search	Brian Severson Farms. From the tasks of summer all year with our delicious, certified organic tweet corn it's harvested at the peak of freshness 6 quickly cooled at the farm for the besist flavor. Ergips it fresh or infraercal lyear inord. It's walable for wholesale purchase in both retail & bulk packaging. We are interested in connecting with Farm to School programs. Learn More s
	Directories In Season Events Business Directory Search our business directory for negistered MarketMaker members. View Directory a Affliction Directory To view a directory of members in your state, click an affliction. FLT, City, Buy Fresh Buy Local Central Binols, Qued City Feod Hub	Buy/Sell Forum Buy Sell Equipment Transport Other 7 Listings Listings Battery Constraints Services/ Equipment Transport Other Battery Constraints Services/ Equipment Transport Other Battery Constraints Services/ Equipment Transport Other Battery Constraints Services/ Equipment Transport Other
	Darn Hot The Ma	Ket Research News riet/faker research tool is an interactive gresource for identifying target markets.

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#### Marketing Plan



"That's your big marketing plan?"

Images ©Cartoonstock.com /Ron Therien

 "No matter how much money and time you have to spend on your business marketing, you should spend at least some time on a marketing plan."

Starting and Running your Own Small Farm Business, Sarah Beth Aubrey



#### How to begin your marketing plan

- Decide what your message is
- Decide what vehicles you'll use
- Decide the timeline for your message
- Research expenses
- Keep the marketing going

Starting and Running your Own Small Farm Business, Sarah Beth Aubrey



#### **Enterprise Evaluation**



Images ©Shutterstock.com/ Brian A Jackson





#### **Marketing Options for Small Farms**



Steve Ayers

Ginny Lee

#### Non-Direct (Wholesale ) Marketing

#### **Direct Marketing**





#### **Non-Direct Marketing**

 Non-direct markets involve producer interaction with market intermediaries. The non-direct markets include terminal market firms, shipping point firms, processors, grower cooperatives, brokers and retail outlets.



#### Types of non-direct marketing

- Terminal Markets
- Shipping Point Firms
- Brokers
- Cooperatives
- Retail Outlets
  - Restaurants
  - Grocery Stores



#### Types of non-direct marketing Terminal Markets

- Assembly & distribution centers
- Producers truck their commodities (in large amounts) where buyers purchase and then redistribute



Andrew Jameson, CC-SA

South Water Market, Chicago, IL



#### Types of non-direct marketing Shipping Point Firms

Packinghouses,
 produce distributors
 or buying offices for
 large chain stores



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Capital City Fruit, Des Moines, IA



#### Types of non-direct marketing Brokers

Individual or firms that
 neither take title or
 possession but serve as
 agents to negotiate
 sales contracts between
 buyers and sellers.



Central Illinois Produce, Urbana, IL



#### Types of non-direct marketing Cooperatives

Individual or firms that
 neither take title or
 possession but serve as
 agents to negotiate
 sales contracts between
 buyers and sellers.



Organic Valley/CROPP Cooperative Vegetable Producer Pool



Types of non-direct marketing Retail Outlets

- Restaurants
- Small Independent Grocery Stores
- Hotels



## Farm-to-Retail Connections Sales to Restaurants

Established in 1884, Maldaner's Restaurant and Catering is one of Springfield's finest restaurants. Chef Higgins features seasonal local and regional ingredients influenced by Mediterranean composition and preparation. Heirloom vegetables, humanely raised meats and Slow Food all artistically prepared and presented.





# Farm-to-Retail Connections Sales to Grocery Stores

- Many mid and larger sized communities have grocery stores that will buy directly from farmers
- In Fairbury:
  - Dave's Super Market



CC-NC, via LocalWiki



#### **Direct Marketing**

 Direct markets involve producer interaction with consumers on a one-on-one basis, and include pick-your-own operations, roadside stands and farmers' markets.



#### **Direct Marketing Requirements**

- Requires the personality & patience to work with people
- Equivalent to starting an additional small business
- Eliminates "middle person" but the farmer takes on new roles
- Must deal with marketing, retailing, advertising, customer relations, regulations, and so on
- No free lunch -- long hours and additional sources of stress



#### **Common Types of Direct Marketing**

- Roadside stands/markets
- U-Pick farms
- Farmers' markets
- Community Supported Agriculture (CSA)
- Agritourism/Entertainment farms
- Internet, Certifications, Value-added labels
- Social Media



#### Types of farm direct marketing Roadside Stand/Market

- Can be a stand or a building
- "Honor system" coffee can to several employees
- Access is a key factor
- Seasonal or all year



Public Domain, via google.com/+Pumpkinsweekly



#### Types of farm direct marketing Roadside Stand/Market

- One product or full line
- Retail or higher prices
- Some liability and building regulations



Selena N. B. H., CC-BY, via flickr



#### Types of farm direct marketing Roadside Stand/Market

 Individual stand or a cooperative stand of several farmers



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South Pork Ranch, Chatsworth, IL



#### Types of Farm Direct Marketing U-Pick

- You grow the product, customers do the harvesting
- Higher than wholesale prices



RosieTulips, CC-BY, via flickr



#### Types of Farm Direct Marketing U-Pick

- Management intensive during season--both plants and customers
- Gain base of committed customers
- Liability issues



**CC-BY Hans Peter Meyer** 



#### Types of Farm Direct Marketing Farmers' Markets

- Inexpensive to start up
- Retail prices or higher
- Builds customer basecan advertise your other activities
- Can operate at 1 or many

According to IDOA, there are 284 (registered) farmers' markets in Illinois (November 2014)



Carrie Edgar





#### Farmers' Markets



Illinois Farmers Market Association <u>http://ilfarmersmarkets.org</u>



#### Farmers' Markets Fresh Food...



Ginny Lee



Ginny Lee





Ginny Lee

#### Farmers' Markets ...Direct from the Farmer



Ginny Lee





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## Farmers' Markets Support Small Farms



Images ©iStockphoto.com/ParkerDeen



## Farmers' Markets Build Communities



Carrie Edgar



#### Fruits



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Black Currents Super high in Vitamin C #255 Good for desserts & juicing. box

Terra Brockman





## Vegetables



Ginny Lee



#### **Cut Flowers**



Terra Brockman



#### Plants



Ginny Lee





#### Cheese



Terra Brockman





#### Meat





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#### **Breads and Pastries**



Ginny Lee



#### *Types of Direct Marketing* **Community Supported Agriculture**

- Recent innovation
- Provides financial security for farmer and quality food for consumers
- Customers pay in advance



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#### Types of Direct Marketing Farm-to-Institution Connections

 An emerging area for farm direct sales is to institutions that serve food to large "captive" groups



www.farmtoschool.org



http://web.extension.illinois.edu/farmtoschool

- Examples:
  - Schools (grade schools to universities)
  - Hospitals
  - Prisons



# Types of Direct Marketing Agritourism



John Pike

- Often appeals to customer desire to experience a farm and its activities
- Variety of approaches:
  - Pumpkin patches
  - Berry farms
  - Orchards
  - Wineries
    - Corn mazes
  - Bed and breakfasts
  - Farm markets
  - Hunting clubs (Outfitters)
  - And more!





Types of Direct Marketing Internet Sales



www.roppcheese.com/shop

#### LUDWIG FARMSTEAD



http://ludwigfarmsteadcreamery.com/farm-store-info

Swisher, M. E. and J. Sterns. "An Overview of Small Farm Direct Marketing." Department of Family, Youth and Community Sciences, Florida Cooperative Extension Service, UF/IFAS. #FCS7211, June 2003. Available at http://edis.ifas.ufl.edu.



#### **Certification & Eco-Labels**

 Certification and eco-labels assist in sales to consumers who want assurance food meets specific standards



<sup>\*</sup>Meets the Humane Farm Animal Care Program standards, which include nutritious diet without antibiotics, or hormones, animals raised with shelter, resting areas, sufficient space and the ability to engage in natural behaviors.







#### **Certification & Eco-Labels**



WWW.ILSTEWARDS.ORG + 217.498.9707



#### **Certification & Eco-Label**



GRASS-FED MEATS RAISED ON CERTIFIED ORGANIC PRAIRIE PASTURE



#### Your Own Label/Value-added

- Market a product under its own label/identity
- Basic or extensive processing (value added)
- As family farm or cooperative of growers
- Local Examples:
  - Mint Creek Farm —lamb
  - Prairie Fruits Farm and Creamery —goat cheese



#### Social Media









#### What We Covered

- How to begin your market analysis
- Marketing concepts and some basic principles
- Available marketing options- both direct and non-direct, with much of our time spent on direct marketing options



#### Keys to Success: Short Run

- Start small and grown naturally
- Make decisions based on good records
- Produce high quality products
- Let demand drive production
- Involve whole family or partners
- Keep informed
- Plan for the future
- Evaluate continuously
- Persevere
- Pay attention to capital requirements

Source: Keys to Success in Value –Added Agriculture by Holly Born, ATTRA, January 2001



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### Keys to Success: Long Run



- Focus
- Establish and maintain a loyal customer base
- Choose something that you love to do & something that fits your
  - personality and goals



#### Words of Wisdom....

"Profitable entrepreneurial farming is 80% marketing and 20% farming." --Joel Salatin, farmer and author



CC-BY Ann Marie Michaels



#### Resources

Is Your Agricultural Project Feasible?

http://www.caes.uga.edu/publications/pubDetail.cfm?pk\_id=6181

*Direct Marketing,* Katherine L. Adam, Radhika Balasubrahmanyam and Holly Born, National Center for Appropriate Technology, November 1999

https://attra.ncat.org/attra-pub/summaries/summary.php?pub=263

Marketing Strategies for Farmers and Ranchers

http://www.sare.org/Learning-Center/Bulletins/National-SARE-Bulletins/Marketing-Strategies-for-Farmers-and-Ranchers

Micro Eco-Farming Prospering from Backyard to Small Acreage in Partnership with the Earth

http://www.localharvest.org/micro-eco-farmng-C22871

The New Agritourism Hosting Community and Tourism on Your Farm

http://www.localharvest.org/the-new-agritourism-C22879





#### Resources

The New Farmers' Market Farm-Fresh Ideas for Producers, Managers & Communities

http://www.localharvest.org/the-new-farmers-market-C22877

The Organic Farmer's Business Handbook A Complete Guide to Managing Finances, Crops, and Staff – and Making a Profit, Richard Wiswall http://www.chelseagreen.com/bookstore/item/the organic farmers busine ss handbook:paperback%20with%20cd-rom

Sell What You Sow! The Grower's Guide to Successful Produce Marketing <a href="http://www.localharvest.org/sell-what-you-sow-C22878">http://www.localharvest.org/sell-what-you-sow-C22878</a>

Starting and Running Your Own Small Farm Business, Sarah Beth Aubrey http://www.storey.com/book\_detail.php?isbn=9781580176972



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