

GROWING A NEW GENERATION OF ILLINOIS FRUIT AND VEGETABLE FARMERS

SELL WHAT YOU GROW: MARKETING OPTIONS FOR SMALL

FARMS

Deborah Cavanaugh-Grant December 2014



Today's Objectives

- Gain an understanding of marketing concepts and methods
- Gain an understanding of how to determine your target market
- Explore creative enterprise ideas for your farm
- Increase awareness of resources that provide marketing information and support



What We'll Cover

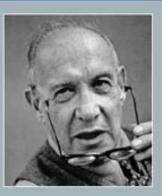
- How to begin your market analysis
- Brief discussion about marketing concepts
- Short discussion of available marketing options
- A closer look at direct marketing options



"The purpose of business is to create and keep a customer"



IN BUILD IS, SHE









Importance of Marketing



CC-BY Peter Prehn

Marketing does not begin after production, but well before the first seed is planted



Marketing Strategies

THE MARKETING CIRCLE

How will the market know I have what it needs? To whom will I market Who are the customers or target audience?

Why will the market want mine? What is the competition? What will I market? What are product development options?





The Organic Farmer's Business Handbook, Richard Wiswall

Market Development

- Four ways to create a market
 - ✓ Market Penetration
 - ✓ Market Development
 - ✓ Product Development
 - ✓ Diversification



Market Research

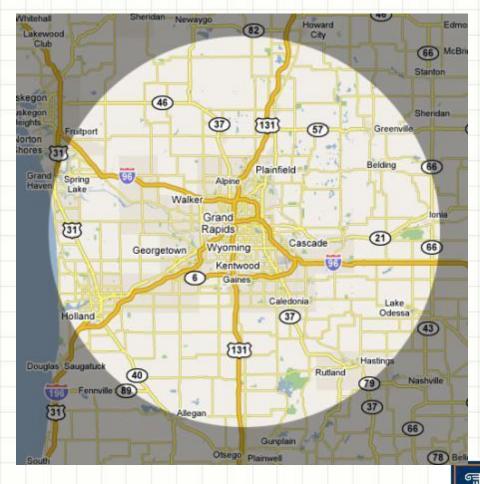
 What kind of information do I need to know to make a specific business decision?

 How am I going to use the information when I am done?





30 – mile market technique





| okmarks by h | www.greatplain M Google Calendar C Re ILLINOIS MARKET MAKER Linking Agricultural and Scafood Markars | Ference M Gmail D SARE Website D Illínois Associati D |
|--------------|---|---|
| | Search MarketMaker Farmer/Rancher by product i.e. apple t IL Search Advanced Search | Brian Severson Farms. From the tasks of summer all year with our delicious, certified organic tweet corn it's harvested at the peak of freshness 6 quickly cooled at the farm for the besist flavor. Ergips it fresh or infraercal lyear inord. It's walable for wholesale purchase in both retail & bulk packaging. We are interested in connecting with Farm to School programs. Learn More s |
| | Directories In Season Events Business Directory Search our business directory for negistered MarketMaker members. View Directory a Affliction Directory To view a directory of members in your state, click an affliction. FLT, City, Buy Fresh Buy Local Central Binols, Qued City Feod Hub | Buy/Sell Forum Buy Sell Equipment Transport Other 7 Listings Listings Battery Constraints Services/ Equipment Transport Other Battery Constraints Services/ Equipment Transport Other Battery Constraints Services/ Equipment Transport Other Battery Constraints Services/ Equipment Transport Other |
| | Darn Hot The Ma | Ket Research News riet/faker research tool is an interactive gresource for identifying target markets. |

EXTENSION

Marketing Plan



"That's your big marketing plan?"

Images ©Cartoonstock.com /Ron Therien

 "No matter how much money and time you have to spend on your business marketing, you should spend at least some time on a marketing plan."

Starting and Running your Own Small Farm Business, Sarah Beth Aubrey



How to begin your marketing plan

- Decide what your message is
- Decide what vehicles you'll use
- Decide the timeline for your message
- Research expenses
- Keep the marketing going

Starting and Running your Own Small Farm Business, Sarah Beth Aubrey



Enterprise Evaluation



Images ©Shutterstock.com/ Brian A Jackson





Marketing Options for Small Farms



Steve Ayers

Ginny Lee

Non-Direct (Wholesale) Marketing

Direct Marketing





Non-Direct Marketing

 Non-direct markets involve producer interaction with market intermediaries. The non-direct markets include terminal market firms, shipping point firms, processors, grower cooperatives, brokers and retail outlets.



Types of non-direct marketing

- Terminal Markets
- Shipping Point Firms
- Brokers
- Cooperatives
- Retail Outlets
 - Restaurants
 - Grocery Stores



Types of non-direct marketing Terminal Markets

- Assembly & distribution centers
- Producers truck their commodities (in large amounts) where buyers purchase and then redistribute



Andrew Jameson, CC-SA

South Water Market, Chicago, IL



Types of non-direct marketing Shipping Point Firms

Packinghouses,
 produce distributors
 or buying offices for
 large chain stores



Deborah Cavanagh-Grant

Capital City Fruit, Des Moines, IA



Types of non-direct marketing Brokers

Individual or firms that
 neither take title or
 possession but serve as
 agents to negotiate
 sales contracts between
 buyers and sellers.



Central Illinois Produce, Urbana, IL



Types of non-direct marketing Cooperatives

Individual or firms that
 neither take title or
 possession but serve as
 agents to negotiate
 sales contracts between
 buyers and sellers.



Organic Valley/CROPP Cooperative Vegetable Producer Pool



Types of non-direct marketing Retail Outlets

- Restaurants
- Small Independent Grocery Stores
- Hotels



Farm-to-Retail Connections Sales to Restaurants

Established in 1884, Maldaner's Restaurant and Catering is one of Springfield's finest restaurants. Chef Higgins features seasonal local and regional ingredients influenced by Mediterranean composition and preparation. Heirloom vegetables, humanely raised meats and Slow Food all artistically prepared and presented.





Farm-to-Retail Connections Sales to Grocery Stores

- Many mid and larger sized communities have grocery stores that will buy directly from farmers
- In Fairbury:
 - Dave's Super Market



CC-NC, via LocalWiki



Direct Marketing

 Direct markets involve producer interaction with consumers on a one-on-one basis, and include pick-your-own operations, roadside stands and farmers' markets.



Direct Marketing Requirements

- Requires the personality & patience to work with people
- Equivalent to starting an additional small business
- Eliminates "middle person" but the farmer takes on new roles
- Must deal with marketing, retailing, advertising, customer relations, regulations, and so on
- No free lunch -- long hours and additional sources of stress



Common Types of Direct Marketing

- Roadside stands/markets
- U-Pick farms
- Farmers' markets
- Community Supported Agriculture (CSA)
- Agritourism/Entertainment farms
- Internet, Certifications, Value-added labels
- Social Media



Types of farm direct marketing Roadside Stand/Market

- Can be a stand or a building
- "Honor system" coffee can to several employees
- Access is a key factor
- Seasonal or all year



Public Domain, via google.com/+Pumpkinsweekly



Types of farm direct marketing Roadside Stand/Market

- One product or full line
- Retail or higher prices
- Some liability and building regulations



Selena N. B. H., CC-BY, via flickr



Types of farm direct marketing Roadside Stand/Market

 Individual stand or a cooperative stand of several farmers



Deborah Cavanaugh-Grant

South Pork Ranch, Chatsworth, IL



Types of Farm Direct Marketing U-Pick

- You grow the product, customers do the harvesting
- Higher than wholesale prices



RosieTulips, CC-BY, via flickr



Types of Farm Direct Marketing U-Pick

- Management intensive during season--both plants and customers
- Gain base of committed customers
- Liability issues



CC-BY Hans Peter Meyer



Types of Farm Direct Marketing Farmers' Markets

- Inexpensive to start up
- Retail prices or higher
- Builds customer basecan advertise your other activities
- Can operate at 1 or many

According to IDOA, there are 284 (registered) farmers' markets in Illinois (November 2014)



Carrie Edgar





Farmers' Markets



Illinois Farmers Market Association <u>http://ilfarmersmarkets.org</u>



Farmers' Markets Fresh Food...



Ginny Lee



Ginny Lee





Ginny Lee

Farmers' Markets ...Direct from the Farmer



Ginny Lee





EXTENSION

Farmers' Markets Support Small Farms



Images ©iStockphoto.com/ParkerDeen



Farmers' Markets Build Communities



Carrie Edgar



Fruits



Deborah Cavanaugh-Grant



Black Currents Super high in Vitamin C #255 Good for desserts & juicing. box

Terra Brockman





Vegetables



Ginny Lee



Cut Flowers



Terra Brockman



Plants



Ginny Lee





Cheese



Terra Brockman





Meat





EXTENSION

Breads and Pastries



Ginny Lee



Types of Direct Marketing **Community Supported Agriculture**

- Recent innovation
- Provides financial security for farmer and quality food for consumers
- Customers pay in advance



Deborah Cavanaugh-Grant



Types of Direct Marketing Farm-to-Institution Connections

 An emerging area for farm direct sales is to institutions that serve food to large "captive" groups



www.farmtoschool.org



http://web.extension.illinois.edu/farmtoschool

- Examples:
 - Schools (grade schools to universities)
 - Hospitals
 - Prisons



Types of Direct Marketing Agritourism



John Pike

- Often appeals to customer desire to experience a farm and its activities
- Variety of approaches:
 - Pumpkin patches
 - Berry farms
 - Orchards
 - Wineries
 - Corn mazes
 - Bed and breakfasts
 - Farm markets
 - Hunting clubs (Outfitters)
 - And more!





Types of Direct Marketing Internet Sales



www.roppcheese.com/shop

LUDWIG FARMSTEAD



http://ludwigfarmsteadcreamery.com/farm-store-info

Swisher, M. E. and J. Sterns. "An Overview of Small Farm Direct Marketing." Department of Family, Youth and Community Sciences, Florida Cooperative Extension Service, UF/IFAS. #FCS7211, June 2003. Available at http://edis.ifas.ufl.edu.



Certification & Eco-Labels

 Certification and eco-labels assist in sales to consumers who want assurance food meets specific standards



^{*}Meets the Humane Farm Animal Care Program standards, which include nutritious diet without antibiotics, or hormones, animals raised with shelter, resting areas, sufficient space and the ability to engage in natural behaviors.







Certification & Eco-Labels



WWW.ILSTEWARDS.ORG + 217.498.9707



Certification & Eco-Label



GRASS-FED MEATS RAISED ON CERTIFIED ORGANIC PRAIRIE PASTURE



Your Own Label/Value-added

- Market a product under its own label/identity
- Basic or extensive processing (value added)
- As family farm or cooperative of growers
- Local Examples:
 - Mint Creek Farm —lamb
 - Prairie Fruits Farm and Creamery —goat cheese



Social Media









What We Covered

- How to begin your market analysis
- Marketing concepts and some basic principles
- Available marketing options- both direct and non-direct, with much of our time spent on direct marketing options



Keys to Success: Short Run

- Start small and grown naturally
- Make decisions based on good records
- Produce high quality products
- Let demand drive production
- Involve whole family or partners
- Keep informed
- Plan for the future
- Evaluate continuously
- Persevere
- Pay attention to capital requirements

Source: Keys to Success in Value –Added Agriculture by Holly Born, ATTRA, January 2001



CC-BY, via flickr



Keys to Success: Long Run



- Focus
- Establish and maintain a loyal customer base
- Choose something that you love to do & something that fits your
 - personality and goals



Words of Wisdom....

"Profitable entrepreneurial farming is 80% marketing and 20% farming." --Joel Salatin, farmer and author



CC-BY Ann Marie Michaels



Resources

Is Your Agricultural Project Feasible?

http://www.caes.uga.edu/publications/pubDetail.cfm?pk_id=6181

Direct Marketing, Katherine L. Adam, Radhika Balasubrahmanyam and Holly Born, National Center for Appropriate Technology, November 1999

https://attra.ncat.org/attra-pub/summaries/summary.php?pub=263

Marketing Strategies for Farmers and Ranchers

http://www.sare.org/Learning-Center/Bulletins/National-SARE-Bulletins/Marketing-Strategies-for-Farmers-and-Ranchers

Micro Eco-Farming Prospering from Backyard to Small Acreage in Partnership with the Earth

http://www.localharvest.org/micro-eco-farmng-C22871

The New Agritourism Hosting Community and Tourism on Your Farm

http://www.localharvest.org/the-new-agritourism-C22879





Resources

The New Farmers' Market Farm-Fresh Ideas for Producers, Managers & Communities

http://www.localharvest.org/the-new-farmers-market-C22877

The Organic Farmer's Business Handbook A Complete Guide to Managing Finances, Crops, and Staff – and Making a Profit, Richard Wiswall http://www.chelseagreen.com/bookstore/item/the organic farmers busine ss handbook:paperback%20with%20cd-rom

Sell What You Sow! The Grower's Guide to Successful Produce Marketing http://www.localharvest.org/sell-what-you-sow-C22878

Starting and Running Your Own Small Farm Business, Sarah Beth Aubrey http://www.storey.com/book_detail.php?isbn=9781580176972



To reach us

| Contacts | Contact information |
|----------------------------|--|
| Deborah Cavanaugh-Grant | <u>cvnghgrn@illinois.edu</u> 217-782-4617 |
| Rick Weinzierl | <u>weinzier@illinois.edu</u> 217-244-2126 |

